

Community connector volunteer

Role description

<p>Purpose of the role:</p>	<p>The purpose of this volunteer role is to reach out to young people between the ages of 16 and 25 in coastal areas to explore their experiences of health and social care services.</p>
<p>Key tasks:</p>	<p>Work with Healthwatch North Yorkshire staff to reach young people and get their views on health and social care services.</p> <p>Talk with a gather the views of younger people and report this back to Healthwatch North Yorkshire.</p> <p>Help to conduct surveys and consultations within your community.</p> <p>Produce case studies.</p> <p>Signpost and connect young people with local support and services.</p> <p>Attend community connector update meetings to share learning with other connectors.</p> <p>Promote the 'young people's experiences of health in coastal communities' survey with other young people.</p>

Where:	Varied. Online and in-person engagement will take place across coastal areas in North Yorkshire. We will work closely with you to ensure engagement will take place in your local area.
When:	Ongoing.
Time commitment:	We will work closely with you to ensure that the role fits in with your other personal and social commitments.
Experience and knowledge:	<p>Have a passion for improving local health and social care services.</p> <p>Ability to work as part of a team.</p> <p>Access to internet/email.</p> <p>Experience of using Microsoft office, including word.</p> <p>Respect of confidentiality always.</p> <p>Good interpersonal skills with the ability to talk and listen to different audiences.</p> <p>Strong communication skills with the ability to speak with different audiences.</p> <p>Ability to write in a clear style to feedback people's experiences.</p> <p>Be non-judgmental and always treat people with dignity and respect.</p>

	<p>Be reliant and punctual.</p> <p>Ability to work independently but the confidence to ask for support if needed.</p>
Support:	<p>Full induction to the role and organization.</p> <p>Training provided.</p> <p>Support from Healthwatch North Yorkshire staff.</p> <p>Travel expenses.</p> <p>DBS (Disclosure and Barring Service) checks will be completed.</p>
Benefits to you:	<p>Increase your confidence and develop new skills.</p> <p>Free training.</p> <p>Experience of working with health and social care organisations.</p> <p>References to add to your CV.</p> <p>Meeting new people.</p>