

## Healthwatch North Yorkshire's priorities 2022-2023

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Work with partners across social care, including care homes, to listen to those people delivering & receiving care to support service improvements. Including our enter & view programme and exploring the impact of workforce shortages on people and services.



Listen to and gather the views of younger people to ensure they help to influence the design, delivery & commissioning of services they receive. Involving, for example younger people, mental health providers and educational colleges.



**Listen to & gather the views & experiences of people to ensure they help to improve the provision & delivery of health & care services.** Prioritising work around NHS dental provision, helping people to receive the right health information for their needs, and ensuring that people have improved access and understanding of continence services.



Work with key stakeholders & organisations to support & influence improvements in health & care services. Including working with the newly established Integrated Care Systems in Humber & North Yorkshire and West Yorkshire (includes Craven).

Richmondshire Advice Scarborough Independent Service user Care Care Champion Health Local Signpost Health Local Signpost Health Local Signpost Health Local Selby Understand Feedback Listening Patient Inform Hambleton Including North Yorkshire Harrogate